iRecords

Modernise health records whilst securing a multiple-use logistics management platform

iRecords was created in collaboration with the NHS to overcome longstanding challenges in health records departments, utilising the best practices in logistics management to streamline the case note journey.

Efficiencies are achieved through the automation of business processes, enabling a space-saving filing alternative and ensuring that all case notes are constantly traced.

iRecords has successfully enabled NHS trusts and Health Boards across the UK to address Care Quality Commission (CQC) issues and meet Cost Improvement Programme (CIP) targets.

Modernising health records has regularly demonstrated a compelling business case, signalling the most logical starting point to implement this GS1 certified multiple-use tracking platform.

The solution can open up the potential to deliver further CIP and service benefits across the entire hospital estate, ranging from tracking and improving the utilisation of medical equipment, hospital assets and pharmaceuticals, to accelerating and enabling wider digitisation plans regardless of where an organisation is on its paper-lite journey.

Business value of iRecords

» **Automatic tracking of records in real-time:** Use tag-agnostic tracking technologies to automatically check in/out of libraries, streamline searches, automate audits of files in circulation and reduce/eliminate lost records.

» **Complete control of your paper records inventory:** Including outsourced records storage services. Supports digitisation programmes by tracking electronic files and the day-forward folder.

» **Frees up 15% or more library space:** Switching to Location-based Filing (Rapid Filing) allows you to put away into any open space and eliminates the necessity to reserve space and the snaking of records.

» **Faster pulling and putting away:** Location-based Filing eliminates the need for sorting, saving records staff from this laborious manual activity.

» **Bulk Loading and Delivery:** Deliver a clinical/ward batch with just two scans. Move batches of records between clinics or carry out entire library moves significantly faster.

» **Containerisation:** Load/unload trolleys and pouches with batches or individual files with just two scans. iRecords secures and confirms deliveries and pick-ups, potentially for offsite storage, scanning or other transportation.

» **Connectivity with key clinical and backoffice applications:** Including task and work queue management, appointments and demographical updates.

» **Improved information governance:** Automated statutory reporting, auditing capabilities and reporting, streamlined CQC audits.

» **Fully compliant with GDPR requirements.**

iRecords key labour savings summary:

80% labour reduction in check-in, pre-sort and put-away

40% labour reduction in pulling effort

25% labour reduction in clinical prepping of records

50% labour reduction in searching for records

40% labour reduction in culling and archiving of dormant records

40% labour reduction in health records administration i.e. merge, temporary files, duplicates, deceased FOIA, DPA

25% labour reduction in overall management of the records services department

NO bulging rack maintenance. iRecords eliminates snaking, renumbering, etc.

"iFIT has been a massive support for our rollout of EDM across the trust. It not only supports the finding of case notes for scanning but provides us with the necessary audit trails for our achievement of IS10008 so we will be able to destroy our scanned records."

Caroline Knox
Health Records Manager,
St George's University Hospitals NHS Foundation Trust

"The Medical Records department recently moved 55,000 sets of notes to another library. The whole move was to be done by a supplier who quoted us 4-6 weeks to do the move. Thanks to iFIT's tags and location based filing it took our staff just three days to complete the move. The supplier couldn't keep up delivering the boxes!"

Gordon Elder
Outpatient & Medical Records manager,
The Newcastle Upon Tyne Hospitals NHS Foundation Trust

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